

January 2017

AP Email Boxes for Invoice Processing Only:

- North America Agricultural Solutions and Corporate: usap.p4@fmc.com
- North America Health & Nutrition and Lithium: usap.p3@fmc.com
- Canada Agricultural Solutions: caap.p4@fmc.com
- Brussels: belap.p4@fmc.com
- Bromborough: engap.p3@fmc.com
- Cork: irlap.p3@fmc.com
- Haugesund/Sandvika: accounts.payable3@fmc.com
- Girvan: sctap.p3@fmc.com

Statements, letters, questions and any other correspondence should be sent to the Customer Service Representative team via the following methods (email is the preferred method):

US/Canada:

- Email address NA/Canada: cs.ap@fmc.com
- Toll free phone number: 844 880 2898

Europe:

- Email address Europe: csap.eu@fmc.com
- Toll free phone numbers by location:
 - o Belgium - 0 800 100 10 – 844/880-2898
 - o England/Scotland:
 - § British Telecom: 0800 89 0011 – 844/880-2898
 - § C&W: 0500 89 0011 – 844/880-2898
 - § NTL: 0800 013 0011 – 844/880-2898
 - o Ireland: 1 800 550 000 – 844/880-2898
 - o UIFN: 00 800 222 55288 – 844/880-2898
 - o Norway: 800 190 11 – 844/880-2898

Frequently Asked Questions:

What will be FMC's preferred method for receiving invoices?

The preferred method for you to send invoices to FMC is via email with the PO number present on the invoice to respective AP mailbox. We will accept both PDF and TIF file formats; however PDF is preferred with a limit of 7mb per email. (Invoices without a PO number are to be sent to your FMC business partner.)

Can I attach a single PDF or TIF file with more than one invoice to the email?

No, each invoice must be saved as a separate file.

Can I attach more than one PDF or TIF file to the email (each containing a separate invoice)?

Yes, you may attach more than one file to the email (assuming each file contains a separate invoice).